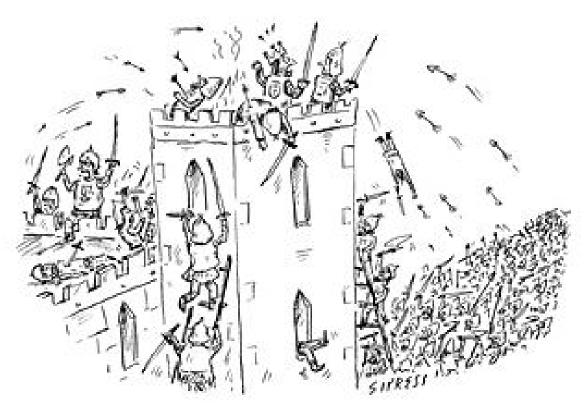


Walt Downing Executive Vice President, AESS February 9, 2019 Miami Marriott Biscayne Bay





Welcome to the AESS Officers **2** 2019 Strategic Planning Meeting



"What do you mean, 'we never got around to developing a strategic plan'?"





Why Vision 2020?

- Logical target date for accomplishing many goals and objectives from previous strategic planning exercises
- Place emphasis on <u>actions</u>
- Prepares AESS for the next society review cycle in the year 2020
- Concurrent with terms of the executive team
- Resonates with 20/20 eyesight; connotating a clear vision for the near, mid, and far term
- Catchy instantly appealing and memorable





Strategic Plans

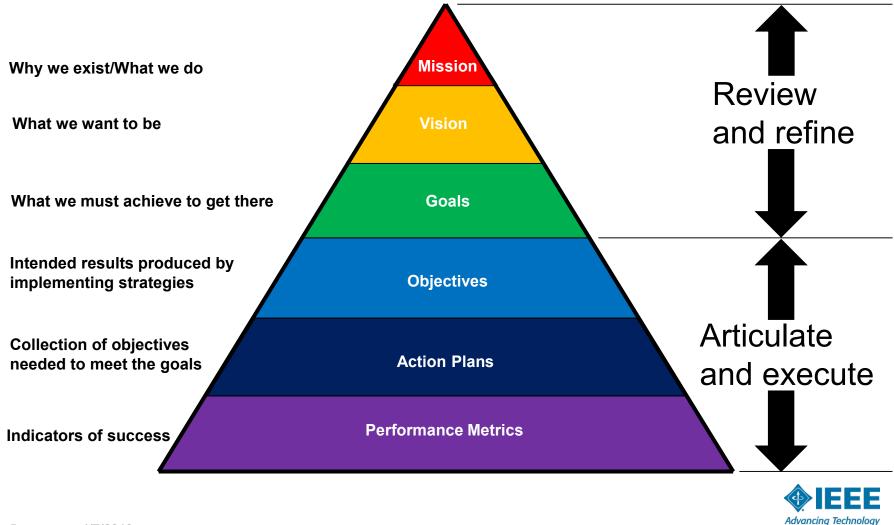






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Strategic Plan Hierarchy





Goals vs. Objectives Suggest we adopt consistent usage

	Goals	Objectives
Definition	Desired outcomes of efforts over time	Intended results produced by implementing strategies
Timeframe	Long-term	Near-term
Magnitude	Major	Incremental
Outcomes	General	Specific & measurable
Purpose of actions	Movement in a direction leading to desired results	Aimed at accomplishing certain tasks
Example	Retire by age 65	Must save \$20,000 this year to stay on track
Hierarchy	Goals control Objectives	Objectives can modify a goal





Definitions for Objectives, 2020 Action Plans and Performance Metrics

- OBJECTIVES: specific, measurable, achievable, realistic, and timed results produced while implementing strategies
- ACTION PLANS: collection of objectives that, in total, must be accomplished to reach a goal of the organization
- PERFORMANCE METRICS: measures by which achievement of goals and objectives can be determined





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"SMART" Objectives Guidance for writing objectives

8

4/7/2019

S	SPECIFIC	Details exactly what needs to be done
M	MEASURABLE	Achievement or progress can be measured
A	ACHIEVABLE	Objective is accepted by those responsible for achieving it
R	** REALISTIC	Objective is possible to attain (important for motivational effect)
T	TIMED	Time period for achievement is clearly stated
4/7/201	*A also means assigned and accepted ** R also means relevant	



Objective Template One/each using SMART Format

- **S** Statement of the objective
- M Performance metric for measuring progress
- **A** Assigned to:
- \mathbf{R} Relevant to which goal(s) and how?
- **T** Time period for performance





Guidance for Selecting Performance Metrics

- Focus on the critical few, not the trivial many
- Ensure the metric measures performance toward achievement of the goal or objective
- Ensure that data for the metric is valid and obtainable
- The metric should be actionable/controllable
 - Example: Member Satisfaction
 - Price of offering
 - Convenience of service
 - Timeliness of information
 - Consistent quality



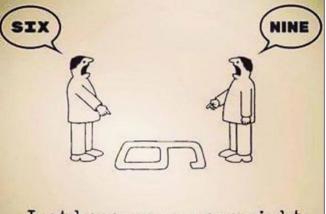
Meeting Ground Rules Everyone's participation is important

Please:

- Be involved in the discussion.
- Wait to be recognized before speaking.
- Share time and avoid interrupting others.
- Treat each other with mutual respect.
- Try to avoid sidebar conversations.
- Stay physically and mentally present.
- Try to avoid tending to non-meeting business.
- Try to adhere to the allotted presentation time.
- Do your best to show up on time and come prepared.
- Leave cell phones & other electronic devices in "silent" mode.
- Dress appropriately: business casual, no shorts or tee-shirts.



2020



Just because you are right, does not mean, I am wrong. You just haven't seen life from my side.

4/17/2019

