

## Walt Downing Executive Vice President, AESS

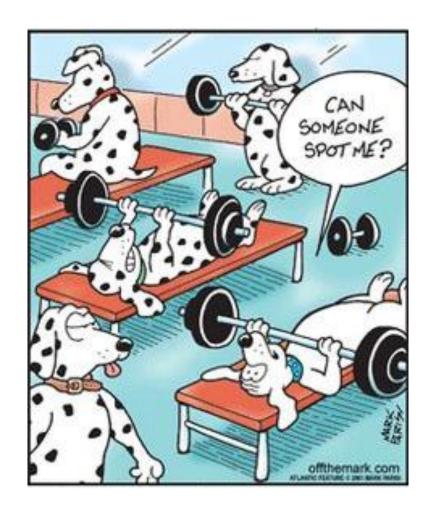
**February 9, 2019** 

**Miami Marriott Biscayne Bay** 





## Problem-Solving Exercises Purpose of exercise is to strengthen







# **Problem-Solving Exercises Theme is "Collaboration"**

- Try something new (experiment)
- Everyone participates
- Augment existing methods
- See what works and what doesn't





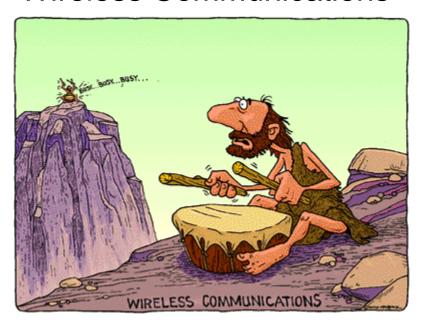


# How do you prefer to communicate?

Everyone has their own preferences

- Face to face
- Telephone call
- Email
- Collaborative platform
- Instant message
- Written documents
- Other?

### Wireless Communications







# **Communications Preferences Differ by Generation**

		50+	35-50	20-35	Under 20
Face to face	22			*	*
Telephone call	<b>**</b>			ı	1
Email		1		1	•
Collaborative platforms	VE CG	<u>*</u>	•	1	
Instant messaging	<u>s</u>	•	1	1	
Cloud-based collaborative documents		•	•	1	
	Various Sources © Simon Wal	l ker & Candover Consulting			*lower initiation rates



# **Pre-Meeting Exercise Ride-Sharing**



- Get participants to join Collabratec before the meeting so that we could use the tool in the problem-solving exercises
  "TUBER"
- Gain some familiarity with the tool
- See what works and what doesn't
  - Specific inquiry
  - Relevant to many participants
  - Concise, fact-based responses
  - Limited timeframe







### **Stakeholder Preferences**

	Sector					Age				
	Academia	Industry	Govt.		Students	20's	30's	40's	50's	>60
Conferences				Conferences						
lournals				Journals						
Magazine				Magazine						
DL's				DL's						
Training & PDH's				Training & PDH's						
Mentoring & Networking				Mentoring & Networking						
Technical Panels				Technical Panels						
Standards				Standards						
Awards				Awards						
Chapters				Chapters						
Other (Specify)				Other (Specify)						
	,	Govt.		Stude	ents —— 20's	30's	40's -	——50's —	>60	
Conferences 1.2 Other (Specify) 1.0 0.8 Chapters 0.4 0.2 0.0			Conferences  1,2  Other (Specify)  0.8  Chapters  0.6  0.4  0.2  0.0  0.0							
Awards  Standards  Technical Panels	Mentorio	DL's Training & PD	ıH's		Awards  Standards  Training & PDH's  Technical Panels  Mentoring & Networking					



# **Problem-Solving Exercise: AESS Mission, Vision and Brand**



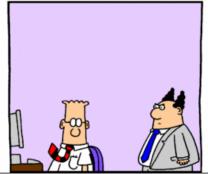
















### **Mission Statement Review**

## Mission Statement Word Cloud

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"It's not a great mission statement, but we'll revise it if things get better."



No words used more than twice. Does anything stand out? Should there be any emphasis?





## AESS Mission (Why we exist. What we do.)



The mission of the AESS is to provide a responsive and relevant professional society that attracts, engages, aids, and retains a diverse set of members (age, culture, community – theoretical, managerial and applications) worldwide in the areas of our fields of interest as defined in our constitution. AESS will accomplish this through technical, chapter and society activities in the areas of conferences, publications, education, technical operations, industry relations, and member services.

### **Vision Statement Review**



## Vision Statement Word Cloud

contributions essential services operations operations society's worldwide products systems member areas offerings

AESS through vision relations fields demonstrated electronic publications recognized outstanding aerospace conferences



"Maybe it's time to change our vision statement."

No words used more than twice. Does anything stand out? Should there be any emphasis?





Advancing Technology for Humanity

# **AESS Vision Best Practice Questions**

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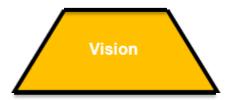
- Does the vision statement represent the preferred future of AESS?
- Does it simply represent a logical extension of today or are out-of-the-box and potentially disruptive changes represented?
- Is it concise and memorable?



"I'm not satisfied with the new vision statement. I can still understand parts of it."



# **AESS Vision**(What we want to be.)



The vision of the AESS is to <u>be essential</u> to the worldwide technical community and <u>be recognized</u> for outstanding contributions in the fields of aerospace and electronic systems as demonstrated through the Society's products, service and offerings in the areas of conferences, publications, education, technical operations, industry relations, and member services.



## **AESS Brand**What is a brand?



- Not just a logo or tagline
- It's how people perceive the organization and it's products and services
- Exists in the mind of stakeholders
- Highlights tangible and intangible benefits
- Generates strong preference and loyalty





## **AESS Brand Identity Combination of Several Factors**

Value Proposition	Relationships	Position		
Expression	AES5 <sub>tm</sub>	Personality		
Mission and Vision	Culture	Competences		



### **Brand Identity Questions**

#### **Value Proposition**

What is the value of our key offerings to our stakeholders?

### **Expression**

What is distinctive about the way we communicate and express ourselves that makes us recognizable?

#### Mission and Vision

Why do we exist? What do we do? (Mission)
What do we want to be? (Vision)

### Relationships

What should be the nature of our relationships with our stakeholders?

# AESS.

#### Culture

What are our attitudes?
How do we work and behave?

#### **Position**

What is our intended position in the hearts and minds of our stakeholders?

### **Personality**

What combination of human characteristics or qualities form our corporate character?

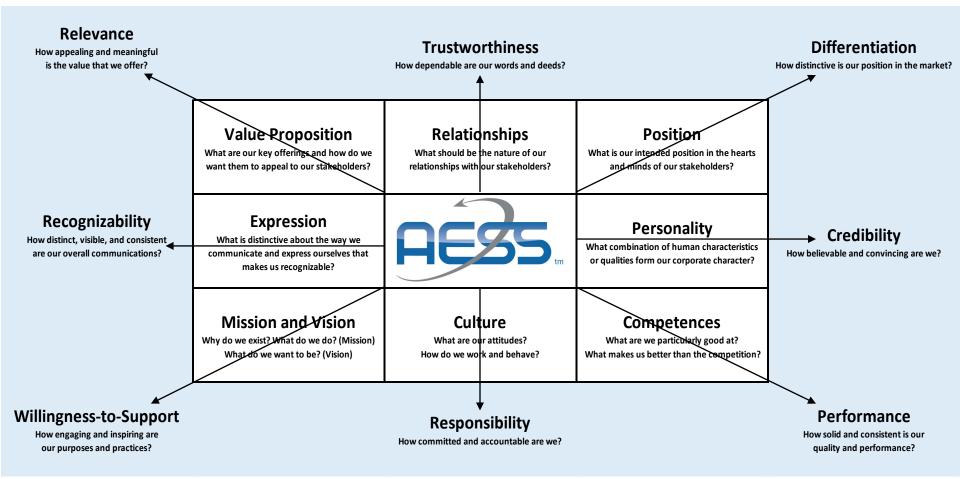
#### Competences

What are we particularly good at? What makes us better than the competition?





### **AESS Brand Reputation**







### **The Brand Funnel**

Identify and then focus on how best to reach key constituencies.

Communicate in a compelling way that resonates with them.

Highlight the benefits and value.

Make it easy to join and renew.

To get your brand to stick in people's minds, you must focus on and highlight the benefits you want to communicate.

**Consistently and repeatedly** 

**AWARENESS** 

CONSIDERATION

PREFERENCE

**PURCHASE** 

Satisfaction

**Delight** 

ADVOCACY

LOYALT

